



Edition 31

COVID-19 Closures & Cancellations

The Town of Aberdeen continues to work with local, state, and federal agencies to protect the public and our employees from the impacts of COVID 19. The Town continues to monitor the spread of COVID 19 and to appropriately adjust our response and public delivery of services. It is our desire to continue to serve the public as effectively as possible and to minimize the unavoidable inconveniences in order to protect both the public and our staff from exposure. Even with the closing of town facilities to public access as set forth below, staff will be working full time during normal business hours to assist and discuss matters with the public via telephone, email, and other outlets.

At this time, all advisory board and committee meetings have been cancelled through April 14th. The scheduled planning board meeting for Thursday, March 19th is cancelled. The Regular Board Meeting set for Monday, March 23rd is not yet cancelled but a decision will be made based on available information by the end of the day on Thursday, March 19th.

The following steps have been taken as summarized below:

Utility Department – Bill Paying

All water, sewer, and sanitation/yard debris collection services will continue. The utility office lobby is closed to the public from March 16, 2020 until further notice; full service is still being provided at the drive-thru window. Payments of water bills can be paid with one of the following options:

- Drive-thru window (115 N. Poplar St.)
- Dropbox at the end of the drive-thru
- Online
- Telephone - 1-833-431-1748

If there are any questions about your water account, contact the Utility Department at 910-944-7799 or utilitybilling@townofaberdeen.net.

Parks & Recreation

The Parks & Recreation Department will be closed to public access from March 18, 2020 until further notice.

- All regular monthly programs (Stroller Fitness, Tai Chi, Chair Exercise) are cancelled through March 31.
- All facility rentals have been cancelled through April 14th and refunds will be issued.
- The start of the Youth Kickball season has been delayed until Tuesday, April 14th.
- The status of further programming and rentals will be updated in the next 2 weeks.

Contact the Parks & Recreation Department at 910-944-7275 or aprd@townofaberdeen.net if you have any questions.

Planning Department

Town Hall will be closed to public access from March 18, 2020 until further notice. Staff is still working to provide the best customer service to its residents; however, drop-in hours and in-office meetings have been suspended. You may contact the appropriate staff member by phone or email.

Permits will still be accepted via email, mail, or by using the Utility Department drive-thru window. Inspections can still be requested via email or phone. Inspections to building projects will continue until further notice.

For additional help, please contact the following:

- Permits & Inspections - Danielle Orloff - 910-944-4507 - Aberdeen.Building@gmail.com
- Zoning, Planning, & Land Development - Kathy Blake - 910-944-4514 - Aberdeen.Planning@gmail.com
- Historical Preservation & Downtown - Christian Haas - 910-944-4506 - chaas@townofaberdeen.net

Public Works

The Public Works Department will be closed to the public from March 18, 2020 until further notice. All services, including sanitation and yard debris collection, will continue to be provided on normal schedules. Staff can be contacted at 910-944-7012 with any questions.

Emergency Services

The Police and Fire Station will be closed to the public from March 18, 2020 until further notice. The Police foyer area is open on weekdays from 7 a.m. til 5 p.m. If Police assistance is needed please call **911** and an officer will be dispatched. If Fire assistance is needed please call **911**.

For non-emergency information the Fire Department can be contacted at 910-944-7888 and the Police Department can be contacted at 910-944-9721.

All updates on Town offices and services will be posted on the [Town's website](#) and [Facebook page](#) (@TownofAberdeenNC). For general questions or information, please contact the Town Hall at 910-944-1115 or visit the [Town's website](#).

Thank you for your patience and understanding during these difficult times.



Want to Work for the Town or Know Someone Who Does?

The Town is currently accepting applications for the following positions:

- Part-time Customer Service Representative
- Part-time Firefighter/EMT (several positions)
- Field/Gym Supervisor
- Camp Counselors

[View the full job descriptions and download an application.](#)

